

MVASIST

The management platform that takes fleet service to a higher level.
And a better bottom line.



MVASIST PROVIDES EVERY SERVICE ADVANTAGE A FLEET COULD ASK FOR.

Now there's an easy way for fleet managers to coordinate repairs and communicate with their Mack service providers. MVASIST gives you the tools to manage costs, reduce downtime and maximize performance for every truck you operate.

WHAT IT IS: MVASIST is a web-based system that lets fleet managers and service providers work together—in real time—to expedite repairs and maximize uptime. It provides fast, complete and accurate service estimates for your approval. And it gives your Mack dealers automated access to your specific fleet requirements, including vehicle-specific data on recalls, warranty coverage, repair plans and pricing.

WHAT IT DOES: MVASIST lets you, your breakdown manager and your service providers communicate with one another—easily and instantly—throughout the write-up and repair process. You'll be able to authorize or deny service steps, share information and options, and receive status alerts during the entire service event. Best of all, MVASIST is menu-driven, user-friendly and designed to save your fleet time and money on every repair, service or maintenance visit.

THINK OF IT AS THE SWISS ARMY KNIFE OF SERVICE MANAGEMENT PLATFORMS.

ASSET MANAGEMENT

- Pre-loaded with all your equipment, including tractors, straight trucks and trailers.
- Access to all contacts and other fleet-specific information.
- Fleet Process Notes are presented to service personnel to guide service process.
- Asset Notes maintain data on unique characteristics by asset.

UPTIME IMPROVEMENT

- Trucks are diagnosed, repaired and back on the road faster.
- Integration with Mack OneCall™ lets you view relevant communications and case management/status reports in real time.
- Proactive—the system identifies recalls and campaigns for the specific truck based on serial number or unit number for your fleet.

COMMUNICATIONS

- Improves and speeds communication among all parties in the repair/service process. Eliminates on-hold and busy signal delays.
- On-screen dashboard lists active service events with mouse-over access to recent comments and click-through to service write-ups.
- Email notification of service initiation and changes in status of service events, such as waiting for parts and completed/ready for pickup.
- Maintains a complete history of your communication with the service providers for each event.
- Alerts can be sent to any device with email or Internet access.

ELECTRONIC FOLDER OF SERVICE EVENTS

- VMRS-coded maintenance or repair operation details.
- Time-stamped communications.
- Complete documentation management may include items such as estimates, pictures, repair orders and invoices.

ESTIMATING

- Provides complete and accurate estimates for all work to be performed.
- Fleet managers have online access to estimates for review, comment and approval.
- All-inclusive: parts, labor, shop supplies, waste disposal fees, taxes.
- Web-based for continual updating and accuracy.

REDUCED COSTS

- You're in control of all estimates, approvals and action steps.
- Labor times are consistent on popular service operations throughout the Mack service network. Saves time for fleet managers, breakdown managers and service personnel.



THIS IS THE DIRECTION FLEETS ARE HEADING.

Your fleet expects the best from your Mack service providers. With MVASIST, you'll get it. To learn more about the MVASIST program or to enroll your fleet, contact your Mack Truck dealer representative or visit www.mvasist.com.

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