



MVASIST FLEET MANAGEMENT PLATFORM

Features Overview and Demonstrations



Wouldn't it be nice if all communication between you and the service center was neatly and quickly organized all in one format and one location? With Mack's MVASIST, it can be!

MVASIST lets our customers and service locations share information, effectively communicate and receive status alerts throughout a service event — all within a single web portal. You save hours per service event, repairs are agreed to up front and trucks and trailers are back on the road faster.

Fleet and Asset Profile

- Assets: Include tractors, straight trucks, trailers, reefers
- Contacts and other fleet specific information
- Fleet Manager(s): Responsible for review, comment approval of service
- Fleet Process Notes: Presented to service personnel to guide service process
- Asset Notes: Unique characteristics by asset

[Service Event Notification and Status Alerts](#)

[DEMO](#)

- eMail notification of service initiation
- eMail notification of change in status of service event
- Any Device: Alerts sent to any device with email/access to the Internet
- Event Detail View: Link to view, comment and approve service events

[Electronic Folder of Each Service Event](#)

[DEMO](#)

- VMRS coded maintenance or repair operation
- Time stamped communications
- Complete Documentation: Pictures, repair order, invoice
- Inspection results, notes and repair recommendations

[Dashboard View of External Service Events](#)

[DEMO](#)

- Consolidated view of active service events and fleet request for service
- Event QuickView: See latest comments at a glance
- Event DetailView: See complete service details

[Fleet Initiated Service Request](#)

[DEMO](#)

- Select Asset: Selectable by unit or serial number
- Select Service Location: Search by name, location (proximity to truck), services offered. Search existing network or add new service locations.
- Describe Service Requirement: Pre-defined or free form descriptions
- Send Request: Delivers immediate request to service location dashboard as well as email notification with vehicle details and description of requirements

[History and Reporting](#)

[DEMO](#)

- By Asset: View all service events or selection and click into electronic folder
- By Service Location: View all service events and electronic folders

[Fleet Defined Operations/Inspections](#)

[DEMO](#)

- Fleet Operations/Inspection: Auto loaded from profile
- Campaigns: Detailed description, suggested labor times and parts list (as required)
- PM Schedules: Auto loaded at service location based on miles, engine hours...

Integration Options

- Fleet Maintenance Integration: Download electronic folder to fleet maintenance system



To learn more about the MVASIST program powered by Decisiv or to enroll your fleet, contact your Mack dealer representative, visit www.mvasist.com or you may call 804-762-4153 ext. 303.